



National Finance Center Customer Notification

Date of Notification: January 28, 2011

Subject: Federal Employees Health Benefits Update – Still Under Review

Database/Customer(s) Affected: All

Dear Customer:

This update is to advise the user community a review of the issue with Federal Employee Health Benefits (FEHB) deductions sent earlier has revealed FEHB premiums were deducted in PP01, 2011, for employees who had elected to cancel their FEHB coverage effective PP26, 2010. Analysis also shows this issue affected ***EmpowHR* customers only**. Additional information will be provided as it becomes available. Currently, no action is required on the part of the customers.

Federal employees with questions concerning this notification should contact their Servicing Personnel Office. Authorized agency representatives with questions concerning this notification should contact NFC's Client Management Branch at Customer.Support@nfc.usda.gov.

JKC/M6-11-051/072

"Tip of the Week"

Agencies are reminded that in order to utilize SPPS Mainframe - Indebtedness for Separations, the employee must have monies to be captured in the SPPS Mainframe such as a final T&A, lump sum or cash award.